COVID-19: Resource hub for charities and social enterprises

1 GENERAL USEFUL RESOURCE SITES AND HUBS

- NCVO’s excellent and regularly updated resources hub covering everything from effective hygiene to deep financial crisis management issues, cash flow and employee challenges during Covid-19 [Link]
- Charity Bank have a frequently updated list of government support schemes concerning finance for charities and social enterprises, including furloughing, deferred VAT payments and business rate implications [Link]
- Cranfield Trust have lots of resources and a regularly updated page, including articles about cash flow challenges and the risks to trustees of insolvency from industry leaders [Link to Cranfield hub]
- Crisis communications template created by Charitycomms, Cancer Research UK, CXK, Naomi House Hospice and SeeAbility [Link]
- School of Social Entrepreneurs have compiled a resource hub on general websites, finance, HR, communications and continuity planning [Link]
- Good Finance provides a general resource hub for Covid-19 updates but with specific guidelines and advice around social investment and finance, including the support provided by social investors to investees at this time [Link]
- Social Enterprise UK have a resource hub specifically for social enterprises, covering policy lobbying, contingency support and finance, as well as useful interactive webinars on a range of topics [Link]
- CIPD have a number of practical resources and templates available for all businesses on emergency contingency planning [Link]
- Charity Tax Group are regularly updating a resource for finance professionals on government guidance, finance support and funding opportunities [Link]
- Charity Digital have a selection of articles on their website, including Chloe Green’s article on how to support beneficiaries during this coronavirus crisis using digital technology [Link to Charity Digital]
- Plunkett Foundation provide some general resources and a good business continuity planning checklist for organisations going through change [Link]

2 SECONDARY DATA SOURCES

- NFP Synergy data sets includes a large quick poll on challenges, attitudes and solutions answered by 1000 charities and social enterprises [Link]
- NFP Synergy have also produced qualitative research from interviews with charity leaders on the coronavirus impacts for their organisations and how they have dealt with the impacts through attitudinal questions [Link]
• Skills for Care have provided survey data on the impact of coronavirus on the adult social care workforce [Link]
• Grant tracking service for Covid-19 by 360 Giving [Link]
• London Plus – London specific volunteering organisations have answered survey questions on coronavirus impacts on their organisation [Link]

3  FUNDING & EMERGENCY FUNDING

• Charity bank have put together a list of emergency funds for charities and social enterprises during this COVID-19 crisis [Link]
• UK Fundraising have compiled a similar list that is split by geography for financial support [Link]
• Pioneers Post frequently updates a list of global, national and local funding options for social enterprises and charities to support the sector with the cashflow and financial challenges brought on by coronavirus [Link]
• CAF have released a rapid response fund as a coronavirus emergency fund – FUND PAUSED [Link]
• Funding Wales have released specific funds available locally and UK-wide for third sector organisations in Wales [Link]
• Barclays have launched a new £100 million for charities tackling the impacts coronavirus [Link]
• Charity leader Ian McLintock has provided a list of more than 100 funds available for charities and social enterprises available during this crisis [Link]
• Directory of Social Change provides daily updates of new funds on their coronavirus web page [Link]
• Coronavirus Business Interruption Loan Scheme (CBILS) provides financial support for SMEs (including social enterprises) impacted by COVID-19 [Link]

4  NEW SERVICE DELIVERY MODELS

• SCVO have provided a guide on how to shift to new service delivery models and an ecommerce delivery approach for flexibility during this time, including guidance on conducting business through remote channels [Link]

5  FINANCIAL REPORTING & MANAGEMENT

• Haysmacintyre have released guides on the considerations for financial management and a summary of financial, tax and accounting measures during coronavirus
• Charity SORP guide on financial reporting from the COVID-19 challenges, including auditing, impacts on trustees and importance of keeping in line with current guidelines and regulations from the charity commission and UK government [Link]
• Charity Excellence have released updated resilience toolkits to better understand impact and funding during the coronavirus crisis, with some free tools and low-cost options [Link]
6 ORGANISATION ADVICE – UK GOVERNMENT

- The DCMS Committee is keen to understand the impact of COVID-19 on the charity sector. You can submit your stories of impact and challenges on their call to evidence web page [Link].
- Ban on commercial evictions mean that these measures, included in the emergency Coronavirus Bill currently going through Parliament, will mean no business will be forced out of their premises if they miss a payment in the next 3 months. [Link]
- Government schemes and a video explaining what support there is available for business during coronavirus, including explanation on furloughing, VAT deferrals and more [Link]
- Government site and regularly updated specifically for charities including reserves, AGMs, general advice on remote working and safeguarding [Link]
- General charity advice by UK government, but incredibly important now, with 15 questions that charity trustees should be asking about its finances and resilience [Link]
- Keen to offer support from your business or organisation towards coronavirus? The government has an online tool that allows you to work out ways you may be able to contribute to the response [Link]

7 SECTOR IMPACT AND NEWS

- Policy roundup from March 2020 by NCVO [Link]
- Half of charities could disappear within 6 months, according to the Directory of Social Change [Link]
- Huge financial implications of COVID-19 on charities with over £4 billion in losses over 12 weeks, using data from NCVO’s almanac [Link]

8 MENTAL HEALTH DURING SOCIAL DISTANCING & ISOLATION

- Mind’s guide to coronavirus wellbeing including remote working, avoiding unreputable news sources and general wellbeing [Link]
- A more general attitudinal and supportive one for the team from Mind [Link]
- Mental Health First Aid have released a support guide, including useful suggestions you can implement within an organisation to reduce the impact of isolation [Link]

9 LEGAL

- Bates Wells are providing legal advice and support for organisations going through crisis management challenges brought on by Covid-19 such as insurance, contracts and staff challenges [Link]

10 SEMINARS, WEBINARS, TECH SUPPORT AND ONLINE EVENTS

- Bates Wells webinar on legal issues [Link]
• Charity digital will answer your technology questions [Link]
• Cash flow forecasting with Cranfield Trust [Link]
• Project Everyone – a partnership with Salesforce and Fundraising Everywhere – are launching a global virtual conference to support charities through COVID-19 – 2nd April 2020 [Link]
• Charity Connect have a free drop-in workshop on charity crisis management during a global pandemic [Link]
• EY, in partnership with Microsoft, are presenting a workshop on how to work effectively with a remote workforce [Link]
• Keep an eye on Social Enterprise UK’s upcoming webinars on their website and social media accounts. You can download past webinars, usually with participation from social enterprise leaders in the sector. [Link]
• The Young Foundations are delivering webinars from key speakers to support children and young people charities, including one that looks at shifting services online [Link]
• Amazon Web Services are running webinars for the third and public sector on how to work remotely and deliver services [Link]
• Social Club, run by Craig Dearden-Phillips, have run a webinars with third sector leaders on how manage through the changes impacted by coronavirus, available on Youtube [Link]
• Tech support from computer literate volunteers for organisations struggling with technology [Link]

11 PROCUREMENT

• Government rules and regulations on public sector procurement and contracting to ensure business and service continuity [Link]

New things

https://www.civilsociety.co.uk/news/barclays-launches-100m-package-for-charities.html